



Job Title: Quality Assurance Manager  
Contract Type: Permanent  
Salary: Negotiable based on experience  
Working Hours: Full Time  
Working Pattern: Monday to Friday  
Location: Motherwell  
Start Date: Immediate

### **About the Role**

Starfish 9 Ltd is seeking a highly motivated and experienced Quality Assurance Manager to lead our QA team and uphold the highest standards of product and service quality across the organisation. This is a key leadership role responsible for developing, implementing, and maintaining robust quality systems and processes.

### **Key Responsibilities**

- Develop and oversee the implementation of quality assurance policies and procedures
- Lead internal audits and ensure compliance with industry standards and regulations
- Collaborate with cross-functional teams to identify and resolve quality issues
- Monitor performance metrics and drive continuous improvement initiatives
- Manage and mentor QA staff, fostering a culture of excellence and accountability
- Liaise with external auditors and regulatory bodies as required
- Report on quality performance to senior management

### **Qualifications & Experience**

#### **Essential:**

- Proven experience in a Quality Assurance or Quality Control leadership role
- Strong understanding of quality management systems (e.g., ISO 9001, ISO 14001)
- Excellent knowledge of regulatory compliance and industry standards
- Demonstrated ability to lead audits and implement corrective actions
- Strong analytical and problem-solving skills
- Effective communication and interpersonal skills
- Proficiency in using quality management software and tools
- Degree or equivalent qualification in Quality Management, Construction, or a related field
- Safety certifications related to working at height

#### **Desirable:**

- Drone License
- Management Safety Training Scheme (SMSTS)
- NVQ Level 6 Senior Site Inspection
- First Aid Certification

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Starfish 9 Limited, 10 Jerviston Street, New Stevenston, Motherwell, ML1 4LY

Tel: 01698 833556 Fax: 01698 833558 Email: [info@starfishltd.com](mailto:info@starfishltd.com)

Registered in Scotland: SC358097 VAT Number: 992 8256 69



## About You

We're looking for someone who:

- Leads by example and champions a culture of safety, quality, and compliance
- Has a proactive, hands-on approach to managing quality processes and resolving issues
- Thrives under pressure and can adapt to changing project or operational requirements
- Builds strong working relationships across departments, with clients, and subcontractors
- Demonstrates excellent attention to detail and a commitment to continuous improvement
- Holds a full UK driving licence and is willing to travel between sites as needed

## Why Join Us?

- Be part of a respected and growing company with a strong safety culture.
- Competitive salary and benefits package.
- Opportunities for training, development, and career progression.
- A supportive and collaborative working environment.

## Salary:

The salary for this position is competitive and negotiable based on experience and qualifications. We are committed to offering a compensation package that reflects the value you bring to our team.

## Equality & Inclusion

Starfish 9 Ltd values diversity and promotes equality. We welcome applications from all sections of society and are happy to discuss reasonable adjustments or additional arrangements to support your application.

**Please note:** Candidates must be eligible to live and work in the UK.